



**Beritaz Care**  
Care You Can Trust



## WINDSOR COURT CARE HOME



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### **A tranquil, quality home, secure in the knowledge that your needs will always be looked after**

Set in beautiful gardens, Windsor Court is an exclusive residential care home, in an attractive building, close to leafy Meyrick Park and within easy access of the seaside as well as the centre of Bournemouth. Windsor Court Care Home is warm and welcoming, offering a compassionate approach to the personal care and attention of older people giving them real quality of life in a friendly caring atmosphere.

Windsor Court is part of Beritaz Care, a dynamic family owned group with extensive experience and a reputation for providing the high level of care and support that they themselves would want for their own relatives. Family and friends have peace of mind in the knowledge that residents are in a happy and safe environment. All the team undertake regular on-going continuing professional development to ensure the highest possible standards are maintained.

We offer rehabilitation, short and long term permanent care for the elderly and for those with dementia. Windsor Court was originally one of the grand gentlemen's residences in Bournemouth and has recently been renovated to provide the best of care in a home from home environment. Accommodation is provided in private single rooms, with ensuite facilities. Residents are encouraged to bring their own familiar and treasured items into their rooms so they may settle comfortably.



*"My mother has improved in many ways since becoming a resident at Windsor Court. She was having palliative care being turned regularly. Now she is knitting, reading and taking part in all activities. Her ulcerated leg has healed after eight years. The family believed her to be dying. She is like a new person now. The manager is amazing with her and all other residents. The staff are first class. I know my mother is safe and extremely well looked after."*

**Windsor Court Care Home is designed to give residents a place to live where they can enjoy a quality of life similar to living in a family home. There is an open door policy for visits from relatives and friends.**

In addition to the stunning gardens at Windsor Court Care Home, there are lounges where residents can relax and the Library Lounge gives direct access to the patio and landscaped gardens. Our ensuite rooms, with telephone and television points, offer all the necessary equipment for our residents. We have a dedicated Activities Room and our Activities Coordinator offers a full programme of events tailored to the individual needs of our residents.

We offer regular visits from a hairdresser and chiropodist as well as a visiting optician and dentist. Visits from a physiotherapist can also be arranged. Residents may, of course, keep their own GP, so long as they agree and are able to visit the home when necessary. We use new technologies, where they are appropriate, to enhance the lives of our residents.



Our chef has developed a delicious varied nutritional menu based on traditional English cuisine. All our meals are freshly prepared on the premises using seasonal local produce wherever possible. Special dietary requirements and meal arrangements are, of course, always catered for. Hot or cold drinks are available during the day and night. Visitors are welcome to stay for meals by prior arrangement.

Many of our rooms overlook the beautiful gardens and residents enjoy relaxing together or taking part in activities outside if weather permits or in the lounge overlooking the garden.

***"Peace of mind for all the family in the knowledge that our mother is so well cared for medically and personally. Windsor Court is exceptional for accommodation, food and care. All members of staff are approachable and helpful no matter how busy they are or how small the problem."***

Our aim is to be open and transparent in everything we do. Our fee structure is clearly set out making it easy to plan for the future financially. We constantly work to provide the best care possible and regularly evaluate the way we do things.

We organise regular meetings for residents and their relatives to air their views or any concerns that they have and make sure we act on them. We also operate an open door policy on feedback and every resident will be issued with a formal complaints procedure when they join us.

